



DRAFT – NOT IMPLEMENTED

Aug 2008 – Amendment of Regulation 257/00 under the Ambulance Act the MOH announced the New *Land Ambulance Response Time Standard*.

DEFINITION

- Establish performance targets by patient acuity type (SCA, CTAS 1-5) and report performance achieved for those patients.
- Initial plan is due October 31, 2010 and is applicable to the 2011 calendar year.
- Replaces old best-effort standard based on 1996 ambulance response time performance.

PROCEDURE

- Annually develop a response time performance plan to identify ambulance performance in responding to CTAS 1-5 patients.
- Ensure the plan is maintained, monitored, evaluated, updated and enforced.
- Report annually (March) to the MOH on performance achieved under the previous year’s plan.
- Report will include achievement in meeting six minute sudden cardiac arrest response and eight minute CTAS 1 response.

ADJUSTMENT TO THE RESPONSE “TIME CLOCK.”

- The arrival on-scene to a SCA patient by any first responder equipped to provide defibrillation would count towards meeting the municipality the municipality response time goal.

BEST PRACTISE

- Providing defibrillation to SCA patients within 8 minutes (2 minutes CACC and 6 minutes First Responder).
- Providing ambulance response to CTAS 1 and SCA patients within 10 minutes of a request for EMS (2 minutes CACC and 8 minutes EMS).
- A First Responder can stop the response clock to SCA victims.

	SCA	CTAS 1	CTAS 2	CTAS 3	CTAS 4	CTAS 5
TFR	06 min	06 min	na	na	na	na
EMS	08 min	08 min	13 min	18 min	18 min	18 min



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This performance plan addresses the response time commitment that the First Nations Ambulance Service is targeting to achieve for the calendar year of 2010 from January 1 to December 31

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i. Sudden Cardiac Arrest (SCA)

The ambulance service will endeavour to have a responder equipped and ready to use an AED at the location of a patient determined to be in **SCA within 6 minutes from the time ambulance dispatch conveys the call information to the paramedic 70%** (e.g. 80) percent of the time.

ii. CTAS 1

The ambulance service will endeavour to have a paramedic as defined by the Ambulance Act and duly equipped at the location of a patient determined to be **CTAS 1 within 8 minutes from the time ambulance dispatch conveys the call information to the paramedic 75%** (e.g. 80) percent of the time.

iii. CTAS 2, 3, 4, 5

The ambulance service will endeavour to have a paramedic as defined by the Ambulance Act and duly equipped at the location of a patient determined to be CTAS 2, 3, 4, 5 within the amount of time specified in the table below. The percentage of time the target time will be achieved is also specified in the table below.

CTAS	Target time*	% of target**
2	14 min	80%
3	18 min	80%
4	18 min	80%
5	18 min	80%

*Target time: the amount of time (minutes) from paramedic notification (T2) until on scene (T4)

** % of target: percentage of time the target time will be achieved