



February 1, 2011

Dear Leaders of the Oneida Nation of the Thames :

**Important information regarding
tax exemption status**

This is to advise you that we will be contacting some members of the Oneida Nation of the Thames concerning their tax exemption. As you may already be aware, Bell is in the process of confirming the tax exemption of First Nations people who subscribe to Bell products and services. This is a requirement of both the federal and provincial governments.

Although Bell has up to date customer records for members of the Oneida Nation of the Thames, there are some for whom we do not have the required supporting documentation. These members will need to provide:

- a completed *Tax Exemption Certificate request* form (copy attached); and
- a copy of their 'Certificate of Indian Status' (or 'Status card').

First Nations members can provide us with the required documents by e-mail, facsimile, or regular mail. We will be providing them with this information when we talk to them or leave a voice message.

Before calling the members of your community, we will contact you to further discuss our plans and answer any questions you may have. In the meantime, we've enclosed a Question and Answer (Q & A) document to address some basic inquiries.

Sincerely,

Mike Cook
Director – Program Delivery
Bell Canada – Customer Service

Questions and Answers

Q1. What documentation will you accept to confirm the tax exemption status of First Nations people living on reserves?

- A copy of the Bell Account holder's 'Certificate of Indian Status' or 'Status card' (i.e., the name on the 'Status Card' must be the same as the Bell Account Holder)

Q2. Where must First Nations people send this information?

- First Nations people can send a copy of their Certificate of Indian Status and the completed Bell Form *Tax Exemption Certificate* request by e-mail, facsimile, or mail as follows:

- 1) By e-mail to: ortaxexempt@bell.ca for First Nations people located in all provinces other than Québec and to: grtaxexempt@bell.ca for First Nations people located in Québec
- 2) By Facsimile to: 1-877-338-3013 (for all provinces)
- 3) By Mail to: Bell Canada P.O. Box 8787 Str. A Montreal QC H3C 4R5 (for all provinces)

Q3. By when?

- We must receive the completed form and Certificate of Indian Status within fourteen (14) business days of the date of our phone call or voice message

Q4. Why does Bell need this information?

- In order to comply with federal and provincial government requirements in connection with tax exemption status

Q5. For tax exemption from which Bell services is this supporting documentation necessary?

- We require this documentation in order to exempt you from taxes in connection with any Bell service you subscribe to including Bell wireline telephone service, Bell TV, Bell Internet, and Bell Mobility services

Q6. What is Bell doing in the meantime? Are you charging me taxes on my phone bill or not?

- No

Bell

Q7. What if I don't provide you with the information you've asked for within fourteen business days of your call/voice message?

- If we have not received your documentation within fourteen business days following our phone call or voice message, unfortunately, the federal and provincial governments will require us to remove the tax exemption from your account and start charging you taxes on your Bell bill in connection with all of your Bell products and services

Q8. Where can I get more information?

- By calling us at 310-BELL (310-2355)

Tax Exemption Certificate request

Print form



Complete the form below and send it, along with a copy of your official document (e.g., Certificate of Indian Status or Diplomatic Letter with tax exemption number), using any of the three methods below.

Email: ORTAXEMPT@bell.ca

(Only PDF files are accepted)

Bell



Fax: (877) 338-3013

Postal mail: Bell Canada P.O. Box 8787 Stn A/C.P. 8787 Succ A Montréal PQ H3C 4R5

Please write clearly or type and then review your request for accuracy. If the information is illegible or incomplete, your request may not be processed.

Information about applicant

| | |
|------------------------------------|-------------------|
| Last name | |
| First name | |
| Address <i>(number, street)</i> | Unit or apartment |
| City | Province |
| Postal Code <i>(A9A-9A9)</i> | Email |

Exemption information

| | |
|--|---|
| Certificate number | |
| Province of exemption <input type="radio"/> ONT <input type="radio"/> QUE <input type="radio"/> MAN <input type="radio"/> BC <input type="radio"/> SASK <input type="radio"/> PEI <input type="radio"/> NFLD/NS/NB | |
| Type of certificate <input type="radio"/> Diplomat <input type="radio"/> Native <input type="radio"/> Other | <i>for Other, provide a description</i> Type of tax exemption <input type="radio"/> HST <input type="radio"/> GST <input type="radio"/> PST/QST |
| Certificate expiry date (YYYY-MM-DD) | <input type="checkbox"/> Replacement certificate <i>(Select if replacing an existing certificate)</i> |

Bell account information

One Bill account number

"Please provide all account numbers that apply – Internet B1 account; TV account; Mobility account; Paging account or Home phone telephone number ### ## ##"

| | |
|---|---|
| Billing account number | Billing account number <i>(if applicable)</i> 2 |
| Billing account number <i>(if applicable)</i> 3 | Billing account number <i>(if applicable)</i> 4 |
| Billing account number <i>(if applicable)</i> 5 | Billing account number <i>(if applicable)</i> 6 |

Other information

Order number